Jira in the FOLIO development project

What is Jira used for?  How is Jira organised?  How can I use Jira?

Log into Jira (same login as the Wiki)

Sign up to Jira
What is Jira used for? (1/2)

[1] Communication tool between:

End users… ← Dev team (PO, programmers, QA)… Release team…

… request (WHY, WHAT) … implement (HOW, WHEN, WHERE, by WHOM) … insures release goes smoothly.
What is Jira used for? (2/2)

[2] Repository of tickets…
• with descriptions
• and fields

…that tell stories.
(or at least provide some information)

[3] Living report…

…that grows along the development lifecycle.
How is Jira organised? (1/4) | Type = ⚡ Epic

Represents work that may take several releases.

- **UXPROD-18**
- Labels
- Epic name
- Status
- Assignee
- Issues in epic
- Comments
How is Jira organised? (2/4) | Type = 🌟 New Feature

Represents a work increment this is relevantly self-contained, so it can be prioritized independently.
New development, and/or non-functional requirements (NFR)

- **UXPROD-3573**
- Labels
- Release
- Epic Link
- Developopement Team

- Status & Resolution
- Fix Version/s
- Created & Resolved
- Issue Links
- Comments
How is Jira organised? (3/4) | Type = Story

Represents work to be done in one sprint. This is the level where programmers work on.

- Frontend = [UICIRC-838](#) / Backend = [MODFEE-293](#)
- Labels
- Development Team
- Status & Resolution
- Fix Version/s

- Created & Resolved
- Development
- Issue Links
- Comments
How is Jira organised? (4/4) | Other types

- **Bug**
  - MODFEE-363
  - Label: Support

- **Task**
  - FAT-3466
  - QA, Spikes, mockups, etc.

- **Tech Debt**
  - CIRC-551
How can I use Jira? (1/4) | Search for issues (1/2)

- Search for issues:

- Select more fields to filter by in the Basic Search – and save your search for later:
How can I use Jira? (2/4) | Search for issues (2/2)

- Toggle to Advanced search for complexe queries:

- Add columns to your results table:
How can I use Jira? (3/4) | Track issues

- Watch an issue...
  - Stop watching this issue

- Set up filters...
  - FAVORITE FILTERS
    - 001 Patron notice Features: CLOSED
    - 002 Staff slips Features: CLOSED

... to get email updates.
• Describe a use case, ask a question, draw someone’s attention to the feature… … by leaving a comment – you can @people too.
Links and miscellaneous

- Jira overview: [Getting Started for Product Owners](#)
- Workflow status
- Key fields
- You can also browse the dashboards and boards.
- Ask your favourite SIG to help you find issues.